

## Video Visits using Zoom Technology with a Desktop or Laptop Computer

Video visits allow your doctor to provide care when you can't come to the office. These are treated as office visits and may be billed to your insurance, if applicable.

See the Set-up Guide below for video visits with **Aurora BayCare Medical Center** specialists in:

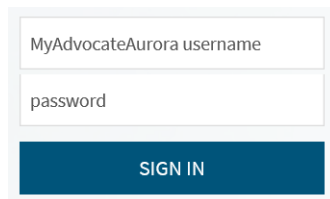
Bariatric Surgery    Cardiology    General/Vascular Surgery    Gynecologic Oncology    Urology

### Using Your Computer or Laptop for a Video Visit

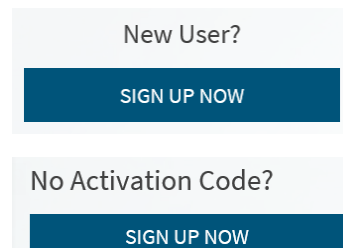
1. Be sure you have an active MyAdvocateAurora account.

Go to <https://myadvocateaurora.org/chart/>

Log in with your MyAdvocateAurora username and password.



If you don't have an account, create an account by clicking **SIGN UP NOW**. Use an activation code from the clinic or request an activation code.



Your computer or laptop must have a working camera and microphone.

**PRIOR TO YOUR VISIT, test your camera and microphone at <http://zoom.us/test>**

Testing your device prior to your visit helps ensure your visit will go smoothly.

#### ***Tips for a successful visit:***

- *Go to a quiet, well lit, private room*
- *Do not sit in front of a window*
- *Make sure the volume settings are on high*

**On the day of your Video Visit appointment:**

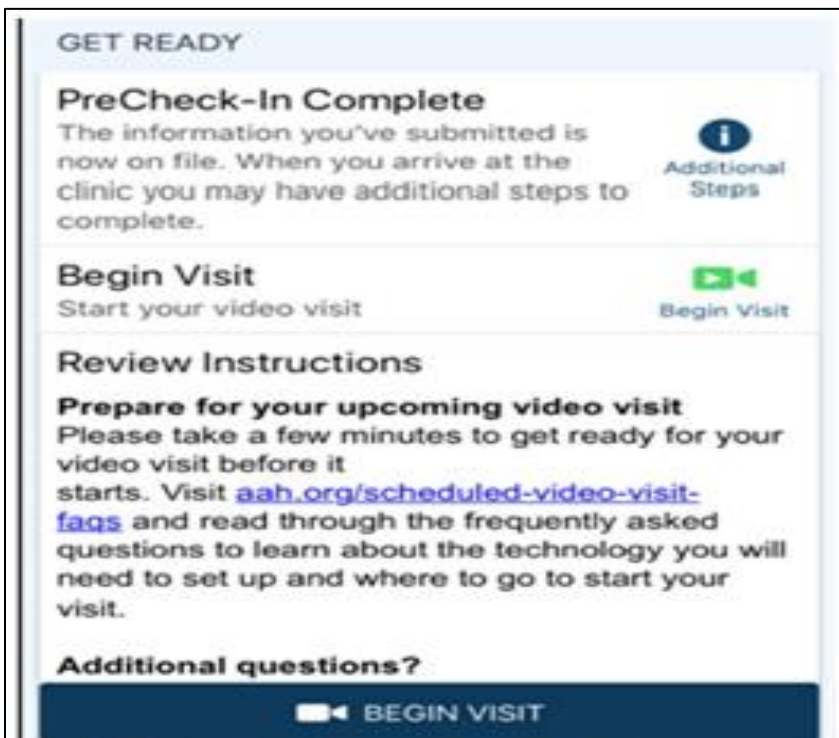
**15-30 minutes before your appointment:**

1. Log into your account at <https://myadvocateaurora.org/chart/>
2. Find your scheduled appointment and click the **PRECHECK-IN** button.



*Precheck-in will ask you to verify address, phone number, medications, allergies, and health issues.*

**3. About 5 minutes before your visit: Click the “Begin Visit” button**



**The Provider will then know you are available and ready to start your Video Visit. Please note: There may be a slight delay as the provider starts the visit for the Video Visit to start.**