



Buying contact lens? Purchase terms and conditions

Because contact lens are customized for each person, we've established some guidelines for obtaining them from BayCare Clinic Eye Specialists.

How often must my lens and eyes be evaluated?

People who wear contact lens should have a contact lens evaluation every year. They also should have a complete eye exam every year or every two years as recommended by their doctor.

Will I be charged for follow-up visits?

If you who are fitted with contact lenses and have paid a fitting fee, you will get free follow-up visits throughout the 45-day warranty period.

People who order replacement contact lens will get one free follow-up visit to check the new contact lens. Any evaluation or other office visit beyond the original fitting date will be billed.

What is the billing policy?

Contact lenses must be paid in full at the time of service. Most insurance companies don't cover these expenses. Insurance information will be collected on the day of your evaluation. Exams, office visits and evaluations will be billed to insurance if applicable.

The cost of the contact lens evaluation, contact lens and contact lens follow-up visits are separate charges from the medical eye exam with your doctor.

Are refunds available?

If you are fitted for contact lenses and, are charged a fitting fee and a material fee. If you are not satisfied with your contact lens, we will refund the material fee within 45 days. There are no refunds on professional fees or replacement contact lens.

Can I take my prescription elsewhere?

If contact lens have been fitted by the BayCare Clinic Eye Specialists, and you have returned to be checked to verify the lens fit, the contact lens prescription can be released to you or to a licensed practitioner. The contact lens prescription is valid for one year from the final lens fitting.